

## **NAKIBIRA DEBORAH (2014-M102-20018)**

### **Human Resource Planning and Organisational Performance for the Non-profit Organisations: A Case Study of United Nations Children's Fund Uganda.**

United Nations Children's fund (UNICEF) Uganda is one of the fastest growing United Nations agencies working in Uganda in terms of funding with an annual budget of over \$71 million, expanded programmes and projects and increasing number of staff and consultants to implement its programmes. Its performance and impact remains outstanding among the not-for-profit organisations. However in Uganda, for most of the international not-for-Profit organisations when a post falls vacant the period taken to fill such posts is actually very long ranging from six months to two years. During such a period, the organisation is missing the essential staff to carry on the essential activities of the organisation hence weighing down its performance. In a quest to explore the effect of human resource planning (HRP) on the performance of the not-for-profit organisations using UNICEF as a case study, the research set out to access this basing on three objectives: to examine the relationship between succession planning and organisational performance of UNICEF Uganda, to establish the relationship between contingency planning and organisational performance of UNICEF Uganda and to investigate the influence of competency planning on organisational performance of UNICEF Uganda. The study undertook a review of literature on the subject, an in-depth review of the organisation's performance over years. The survey involved both staff and top management. Qualitative and quantitative data were gathered through a document review and interviewer-administered and self-administered questionnaire schedules. The sample size was 121, and 107 respondents returned the questionnaires, 14 out of 16 key informants were interviewed. Qualitative data were analysed with thematic analysis method while quantitative data were analysed using MS Excel and STATA to derive the mean and standard deviation. The Statistical Package for the Social Sciences (SPSS) was used to establish the correlations. The findings of the study reveal that deliberate human resource planning in UNICEF Uganda exists and to a greater extent contributes to its outstanding organisational performance. Human resource planning is more looked at from the angle of contingency planning, making sure that there is business continuity in case of emergency. The approach used is the staff back up system where a staff acts in the vacant post for a period greater than 6 months. More emphasis is put on competency planning, building the capacity of its staff through continuous training, coaching, emphasising individual performance plans, evaluating them regularly and giving continuous feedback to staff which has proved significant in improving performance. The study found out that there is inadequate succession planning in UNICEF. Planning the potential replacement of current leadership positions is completely lacking. Overall, there is a positive and significant relationship between succession planning, contingency planning, competency planning and organisational performance as per r values of 0.961, 0.749, and 0.875 P<0.01 respectively. The overall adjusted r is 0.18 implying that HRP contributes 18% to the overall organisational performance in UNICEF. In light of the above, a number of recommendations and conclusions were drawn which if implemented, would contribute more on improving organisational performance. These include; developing a succession plan, KPI on filling a post to be calculated from when the time when post is vacant to when it's actually filled, reduce on vacancy period to a maximum of 3 months, use a talent pool to fill a vacant post even when it has only one candidate, pay special post allowance to all staff, contingency plan should be documented and communicated

to all staff, allocate the training budget to each section, promote staff who perform exceptionally without competition and measure the absorption capacity of partners before disbursing funds.

**Key Words:** **Human Resource Planning, Organisational Performance, Non-profit Organisations, United Nations Children's Fund Uganda.**